

virgin atlantic
cargo



Open,
honest,
dynamic

Our pharmaceutical and life sciences service



Welcome

Everything we do is driven by you, our customers; listening to your requirements and then working together to provide the best solution to meet your pharmaceutical and life sciences needs.

We don't over promise or under deliver, we just simply provide what you need. You are the experts and we're here to support you in an open and honest way, providing dynamic solutions for your individual shipment needs.

Our global services have GDP accreditation (WDA), representing a stamp of approval from the MHRA across our processes, training and quality management system. Our service offering for temperature-sensitive shipments also benefits from the co-location of our handling operations with Delta Cargo at major gateways in the UK and U.S, who continue to expand their IATA CEIV Pharma programme. Ours is the first JV providing true end-to-end compliance and assurance for customers moving pharma and life science shipments in both markets.

There is no 'end game' with pharmaceutical and life science's shipments. It's about continuous improvement and demonstrating our ability to meet the required quality standards for every single shipment. We are committed to offering you the best possible service so if you haven't experienced the Virgin difference yet, why not give us a try – you won't regret it.

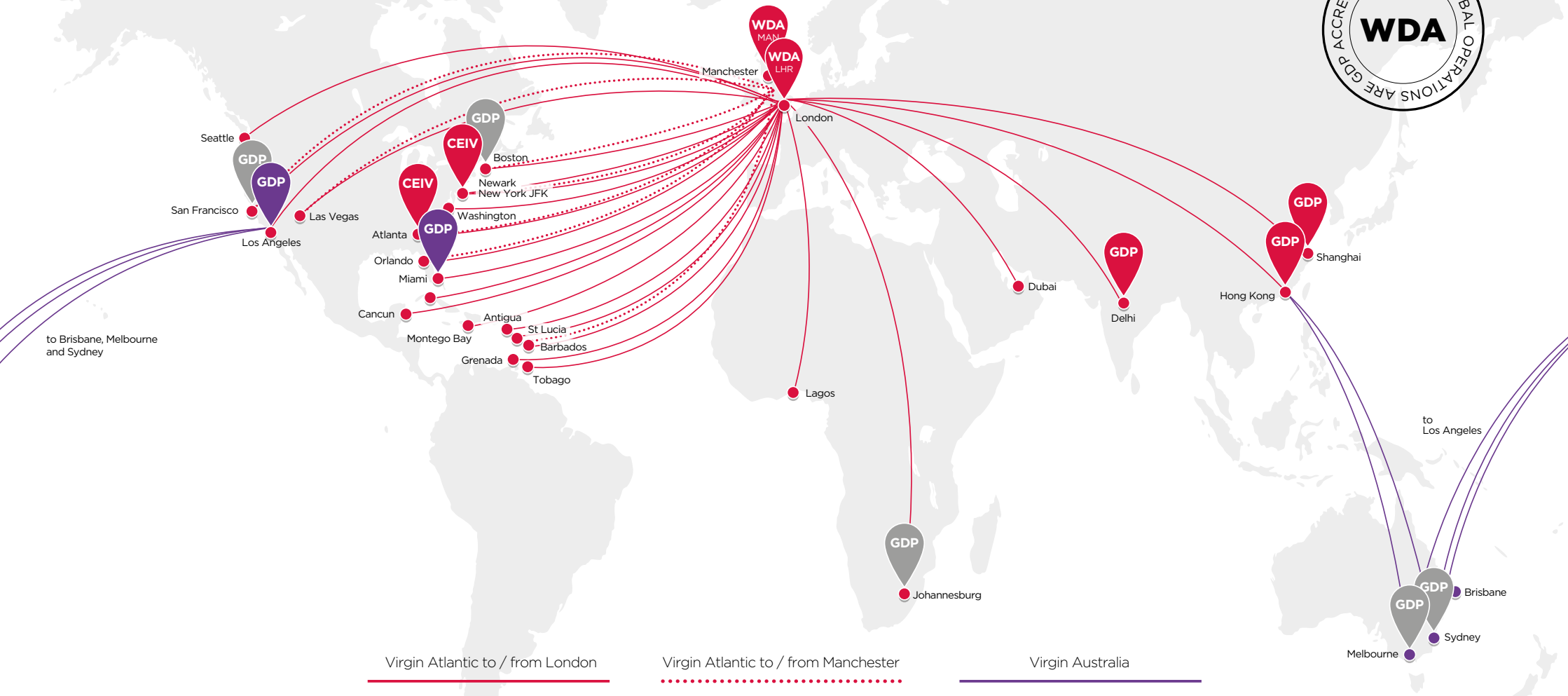
Contact us

We are here to help you every step of the way with your Pharmaceuticals and life sciences shipments, so if you have a question, please contact your Account Manager or email our dedicated team at pharma.rp@fly.virgin.com

Booking with us is easy...

All you need to do is use our popular online booking form which can be found on our website virginatlanticcargo.com

Our network



Virgin Atlantic to / from London

Virgin Atlantic to / from Manchester

Virgin Australia

WDA
Awarded 'Wholesale Distribution Authorisation' by UK MHRA

GDP
GDP accredited

GDP
Full GDP audit conducted

GDP
GDP audit scheduled for 2018

CEIV
Delta certified through IATA CEIV programme (JFK expected 2018)

to Brisbane, Melbourne and Sydney

to Los Angeles

Our products at a glance

	No temperature requirements	Keep cool +2°C - +8°C	Controlled room temperature +15°C - +25°C	Active containers
Special handling code	PIL	PIL + COL	PIL + CRT	PIL + ACT
Perfect for...	Products that aren't temperature sensitive, or products that have been packaged using dry ice or gel packs and don't require any further temperature control	Products packed using passive packaging where refrigeration is required at the airport	Products packed using passive packaging/thermal blankets, which require storage at controlled room temperature at the airport	For highly sensitive products that require a constant temperature throughout the journey
just ride Pharma	Boarding priority	Boards after Fast Ride and Must Ride		Not available on Just Ride
	GDP	Dedicated Quality Management System GDP trained staff SOPs for booking/handling pharma shipments		
	Service recovery	Full CAPA process and management review		
must ride Pharma	Upgrade to Must Ride for all the above plus...			
	Expedited handling	Queue jump at LHR reception Priority unload/screening Shorter close-out times		Available with/ without container leasing Regular battery and temperature checks Fully-trained staff Containers available: Envirotainer, t2, e1, e2, Csafe RKN/RAP VAC-Q-Tec approved
	Boarding priority	Highest boarding priority		
	Guarantee	100% money back guarantee		
	Security	Secure handling available on request		

Temperature controlled storage varies by station so please ask us for local variances

Pharma Zone

Our 4,000 sq. foot pharma zone at LHR offers:

- Two walk-in pods capable of maintaining +2°C to +8°C (COL) and +15°C to +25°C (CRT) temperature ranges for loose pharma shipments
- Temperature controlled storage for 24 pallets (CRT + COL), located high above the warehouse floor in the ETV system to ensure the security and integrity of the cargo
- 10 charging points for active cargo containers
- A segregated area dedicated to pharma handling and pallet building
- Queue-jump in reception when checking in Must Ride pharma shipments
- Priority unload for pharma shipments designed to speed their flow through the warehouse and reduce the time products spend outside of a temperature controlled environment
- A team of specialists to process and monitor these sensitive shipments
- You also have the confidence that all staff involved in booking or handling pharma shipments have received full GDP training
- Our global operations are GDP accredited (WDA)
- Our handling partner dnata has WDA for their LHR operation, which incorporates our Pharma Zone



So what are you waiting for? Use Virgin and our JV partner Delta for all your pharmaceutical and life sciences shipments.